



Xylem Water Solutions Australia Limited
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15th July 2026

Dear Valued Customer,

Subject: Continued Support for Flygt Waste Water Pumps & Spare Parts – Partnership with AxFlow in Oceania.

As you know, back in November 2025, AxFlow through its group members, took over servicing as our authorised partner across all eastern and western states of Australia, and all of New Zealand. This change is part of our commitment to providing you with even greater value and support.

By working with the AxFlow Group, you will benefit from:

- **Delivery times** – With local stocking capabilities, we can reduce lead times and get critical parts and equipment to you efficiently.
- **Technical expertise** – Across AxFlow, the team is trained and experienced in Flygt products, ensuring you have access to sound advice, troubleshooting, and application support.
- **Dedicated customer service** – A knowledgeable and responsive team focused on your operational needs.

This partnership allows us to combine the strength of the Xylem Transport brands with AxFlow **distribution and service excellence**, ensuring continuity and reliability in your operations. One of the AxFlow Key Account Managers or Sales representatives will be contacting you in the coming weeks to better understand your requirements.

We remain fully committed to supporting you and your existing Xylem contacts remain available for any questions, or please contact a member of the AxFlow Group from the list below for any of your Flygt waste water pump and spare part enquiries.

Thank you for your continued trust in Xylem and our best-in-class Flygt brand. We look forward to serving you even better together with AxFlow.

Sincerely,

Brian Krishna
Managing Director
ANZ & North East Asia

Michael Briggs
Managing Director
AxFlow Oceania Group



AxFlow Oceania Group

Advanced Pump Technologies Pty Ltd T/A APT Water
Brown Brothers Engineers Ltd
Brown Brothers Engineers Australia Pty Ltd
Brown Brothers Engineers Flow Technology Ltd
Dowdens Group Businesses
Galbraith Engineering Ltd
Global Tanks Australia Pty Ltd T/A GT Water Technologies
Inca Control Pty Ltd
Kelair Pumps Australia Pty Ltd
Matrix Process Solutions Pty Ltd
Super Pump Technologies Pty Ltd T/A Superior Pump Technologies